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Introducing desirable system-wide quality indicators to incentivise integration across and beyond the health system, using alliances led by primary care

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Background and Aim: Traditional quality accountability frameworks often involve activity and measurement of only one part of health systems, measure inputs and outputs rather than outcomes and involve single disease focus. Measurability generally trumps meaningfulness. Development of a framework of system level indicators necessitates collaborative working between many parts of and beyond the health system and thereby encourages increased integration of care. Such a framework based on an adapted triple aim model is being developed in New Zealand. The workshop will explore the benefits and practicability of such an approach in other settings

Method: An expert working group in New Zealand have developed a model for an integrated performance incentive programme (IPIF). This is being further developed by a national group with primary care clinical leadership. IPIF replaces the previous traditional pay for performance programme.

(hiirc.org.nz/section/35484/integrated-performance-and-incentive-framework/?tab=7380)

The framework for developing the national system level indicators, underlying locally worked quality improvement (management of variation) contributory measures will be outlined as background for the workshop. Implementation of such a framework requires regional and district clinical governance, set up in alliance frameworks, to bring together clinicians and others from across and beyond the health system. The example of the Canterbury clinical network in New Zealand (ccn.health.nz/) will be used to demonstrate the potential for such alliances to radically alter the delivery of care and as an example achieve measurably increased care closer to home (reduced hospitalization attendance and admission). Workshop discussion will focus on the merits, feasibility and relevance to other health systems of introducing similar system level quality improvement approaches which incentivise integration and which are based on high trust, minimal bureaucracy and achieved through the formation and work of district alliances.

Results: Participants will gain an improved understanding of the benefits of cross-sector alliancing, working toward system level quality improvement outcomes.