

## W37

### **Integrating health care in Skåne University Healthcare: how we went wrong and how to do it right again**

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**Background & Aim:** The aim of this workshop is to exchange ideas about how a fruitful integration between primary care and specialized care can be achieved. The session draws on experiences from Skåne University Healthcare, formed in 2013 as primary care was integrated into Skåne University Hospital. One central ambition with the new organization was to strengthen the cooperation between primary and specialized care.

In practice, the realization of the vision has included organizational trials where elements of the specialized outpatient care have been moved to selected primary care centers. Integration attempts have been made in the areas of gynecology, pediatrics, cardiology and endocrinology.

**Method:** Experiences from the above-described trials will be presented, with a special focus on the implementation process and its challenges. Results to date will be displayed, but also ongoing redirections of the integration work as a response to organizational conditions.

Workshop participants will then be invited to reflect upon, discuss and exchange ideas regarding the prerequisites for integration between primary care and specialized care more generally. Group discussions will be guided to dwell upon systemic aspects including, but not limited to, the impact of reimbursement systems, physical and organizational boundaries, professional cultures, and the actual needs of the patients targeted.

Participants will have discussed the organizational challenges of integrating health care, notably primary and specialized care. Popular concepts like the "lowest effective level of care" (known as the LEON principle in Scandinavia) and what "closeness" to the patient really means will have been problematized and discussed. Ideally, participants will also have shared experiences from own organizational trials and how these issues have been approached in local contexts.

The overall aim is to gain a deeper understanding of systemic barriers that must be handled in order to achieve useful and sustainable health care integration in the future.