

#### **OP47.4**

### **Implementing evidence - based tools to improve patient safety: creating a plan for your primary care office**

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**Background:** Patient safety is a serious global public health issue. Hundreds of millions of patients are affected by this worldwide each year. Countries have increasingly recognized the importance of improving patient safety. Although the initial focus had been on patients in facilities such as hospitals, the patient safety initiatives have extended to office settings. The World Health Organization (WHO) has developed a patient safety curriculum guide designed to be integrated into existing healthcare educational curricula but there are barriers to its implementation. In the United States, The evidence-based TeamSTEPPS® (Team Strategies and Tools to Enhance Performance and Patient Safety) program developed in collaboration between the Agency for Healthcare Quality and Research (AHRQ) and the Department of Defense Patient Safety Program aims at optimizing patient care by improving communication and teamwork skills among health care professionals, including frontline staff. In 2014, AHRQ launched a TeamSTEPPS® for Office-Based Care for which the Department of Family and Community Medicine-Las Vegas of the University of Nevada School of Medicine was selected as a national pilot site due to their prior efforts in bringing TeamSTEPPS® to Nevada.

**Method:** The workshop has interactive discussion, a quiz to assess readiness of their practice environment and demonstration of tools available (at no cost) leading participants to be able to create a plan to address patient safety.

**Aims:**

- (1) Delineate global efforts in patient safety
- (2) Compare resources available
- (3) Discuss the TeamSTEPPS® framework and key principles (office based)
- (4) Define techniques involving leadership, teamwork, conflict management and communication
- (5) Apply principles discussed to have participants identify barriers and create a plan to implement patient safety techniques.

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